



Press Release  
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## **LOSSAN Rail Corridor Agency Accelerates Post-COVID Recovery with Onboard Connectivity Upgrade**

**Rediscovering the premium passenger experience for Southern California travelers with the highest quality passenger Wi-Fi**

**February 22<sup>nd</sup>, 2022, BETHESDA, MD – EQUANS, through its subsidiary Icomera, is delivering next-generation connectivity to the Los Angeles – San Diego – San Luis Obispo (LOSSAN) Rail Corridor Agency, providing the Pacific Surfliner service with the highest quality passenger Wi-Fi.**

The Pacific Surfliner travels along a 351-mile coastal rail route through San Diego, Orange, Los Angeles, Ventura, Santa Barbara and San Luis Obispo counties, serving 27 stations. It is the busiest state-supported intercity passenger rail route in the United States with 26 daily trains and pre-pandemic annual ridership of nearly 3 million.

This investment is just one of LOSSAN's strategies for enhancing passenger amenities. As noted in the LOSSAN Business Plan, key priorities include "Wi-Fi improvement, along with customer communications, train status information, and passenger information and station improvements".

*"We know the importance of providing stable Wi-Fi for our passengers" said Donna DeMartino, LOSSAN Agency Managing Director. "Whatever the purpose of their travel, the ability to stay connected truly is invaluable."*

Over the years, Wi-Fi service has proven to be a popular passenger amenity. To answer passenger demands, LOSSAN has partnered with Icomera, by way of Amtrak, to improve the speed and reliability of the onboard Wi-Fi service to raise the overall travel experience. In a post-COVID world, LOSSAN is reaffirming the ability to entertain the leisure travelers with increased reserved seating service and Wi-Fi.

*"We understand the role of intercity rail operations, as both a premier travel option for the longer distance business traveler, as well as for the discretionary leisure traveler," said Gabriel Lopez-Bernal, Vice*

President of Sales & Marketing for Icomera in North America. *“Because of this, we have designed and manufactured an advanced mobile router to meet the criteria for operational success.”*

Pacific Surfliner passengers will experience reliable Internet connectivity by way of Icomera's X-Series Mobile Gateway, delivering a significantly improved operator and passenger experience for a Connected Journey. Based on the historic performance of similar passenger Wi-Fi upgrades across intercity fleets, the upgrades will allow 35-52% more devices to connect to the onboard network, delivering 34-48% more data per trip.

*“Keeping LOSSAN’s passengers entertained, informed and productive throughout the journey is one of the easiest ways to improve the onboard experience,”* says Magnus Friberg, Chief Executive Officer of Icomera. *“Having Internet connectivity on the move is no longer seen as a luxury amenity for passengers, but a necessary service that operators must offer to remain competitive.”*

The Pacific Surfliner is funded by the state of California through the California Department of Transportation (Caltrans) and is managed by the LOSSAN Rail Corridor Agency.



Image: LOSSAN Pacific Surfliner ([View Full Resolution](#))

**GLOBAL PRESS CONTACT:**

Paul Barnes, Chief Marketing Officer, Icomera AB : +44 (0)7837 917 611 - [paul.barnes@icomera.com](mailto:paul.barnes@icomera.com)

**NORTH AMERICA PRESS CONTACT:**

Adriana M. Hemzacek, Director of Marketing, Icomera US : +1 312 505 5751 [adriana.hemzacek@icomera.com](mailto:adriana.hemzacek@icomera.com)



### **About Icomera**

Icomera is the world's leading provider of integrated connectivity solutions for trains, trams, buses and coaches, serving millions of passengers and tens of thousands of onboard systems on a daily basis. We deliver the fastest, most reliable and secure Internet connection available to a moving vehicle, supporting a wide range of digital applications which increase passenger satisfaction, enhance operational efficiency, and improve safety and security. Our solutions make transport more attractive for passengers and part of a smarter, safer, greener future for everyone, accelerating the transition towards a carbon-neutral world.

A wholly owned subsidiary of EQUANS, Icomera is headquartered in Gothenburg, Sweden, with main offices in the United States, Canada, France, Germany, Italy, and the United Kingdom. Find out more at [icomera.com](https://icomera.com)

### **About EQUANS**

EQUANS is the world leader in multi-technical services, with 74,000 employees in 17 country hubs and an annual turnover of over 12 billion euros.

EQUANS designs, installs and provides customised solutions to improve the technical equipment, systems and processes of its clients and to optimise their use through their energy, industrial and digital transitions. Thanks to a strong territorial footprint through historical local brands and excellent technical know-how in their clients' businesses, EQUANS' highly-qualified experts are able to support territories, cities, industries, and buildings in HVAC (heating, ventilation and air conditioning), Cooling and Fire protection, Facility Management, Digital & ICT, Electrical, Mechanical & Robotics.

EQUANS is the number one company on the main European markets (France, Belgium, the Netherlands and the UK) and is also well ranked in the US and in Latin America. EQUANS is a separate entity of ENGIE.

### **About ENGIE**

We are a leading world group that provides low-carbon energy and services. With our 170,000 employees, our clients, our partners and our stakeholders, we strive every day to act to accelerate the transition towards a carbon-neutral economy, through reduced energy consumption and more environmentally friendly solutions. Guided by our purpose statement, we reconcile economic performance with a positive impact on people and the planet, using our expertise in our key business areas (gas, renewable energies, services) to provide competitive solutions to our clients. Turnover in 2020: 55.8 billion Euros.

Listed on the Paris and Brussels stock exchanges (ENGI), the Group is represented in the main financial indices (CAC 40, Euronext 100, FTSE Eurotop 100, MSCI Europe) and extra-financial indices (DJSI World, DJSI Europe, Euronext Vigeo Eiris - Eurozone 120 / Europe 120 / France 20, MSCI EMU ESG, MSCI Europe ESG, Stoxx Europe 600 ESG, and Stoxx Global 1800 ESG).



### **About LOSSAN**

The Los Angeles – San Diego – San Luis Obispo (LOSSAN) Rail Corridor Agency is a joint powers authority composed of rail owners, operators, and planning agencies along the entire LOSSAN rail corridor. In addition to working to improve passenger rail ridership, revenue, on- time performance, operational flexibility, and safety, the LOSSAN Agency assumed management responsibility for the Pacific Surfliner service in July 2015, following the execution of an interagency transfer agreement with the state of California. For more information, visit [lossan.org](http://lossan.org).